

BYL AT A GLANCE

We are committed to treating your customers the way we'd want to be treated. To this end, we combine advanced analytics and the latest technology with a healthy dose of people skills.

We understand people have extenuating circumstances that prevent them from honoring their commitments. That's why our collection specialists work closely with customers, providing flexible payment options to help them meet those commitments.

KEEP CONSUMER RELATIONSHIPS HAPPY.



EXPERTISE IN EARLY-AND LATE-STAGE (POST CHARGE-OFF) RECEIVABLES



HIGHLY TRAINED COLLECTION SPECIALISTS



LEADING EDGE DEBTOR INFORMATION PRODUCTS



INDUSTRY-SPECIFIC ANALYTICS



MULTIPLE ACCOUNT ASSIGNMENT OPTIONS



DETAILED REPORTING BY DEPARTMENT, DIVISION, AND/OR ORGANIZATION

THE RIGHT TECHNOLOGY. THE RIGHT PEOPLE. THE RIGHT RESULTS.

bylcollections.com

BYLCOLLECTIONS

OUR STRENGTHS

Certified by the ACA International for Professional Practices Management Systems (PPMS) program

PCI Compliant and Certified

Management Advisory Services (MAS)

Collectors with industry and product specialization consumer and commercial collection experience

Bilingual collectors on staff

Nationally licensed, bonded, and insured

Advanced analytics and applications

Proven recovery strategies

Established compliance division

Credit Bureau reporting

Software integration and data exchange

OUR INDUSTRY EXPERTISE



HEALTHCARE

hospitals, physicians, and other health care providers



FINANCIAL

financial institutions, retailers, and debt buyers



PROPERTY MANAGEMENT

student housing, multifamily housing, and military housing



UTILITIES

power companies and telecom providers

OUR EXPERIENCED STAFF

Certified Public Accountant
Operational/Financial Auditing
Creditor Experience
Risk Management
Business Continuity Planning
Data Security

OUR SYSTEMS

Collection platform **LATITUDE**Dialer platform **LIVEVOX**Customer relationship management **HUBSPOT**Accounting Platform **MICROSOFT DYNAMICS GP**